

Emergency Closure Policy

At Bell House Nursery we have a very committed team of staff. In an emergency situation, we may not be able to open the nursery due to unforeseen circumstances. The decision to close the nursery would be made in extreme circumstances including any health and safety issues which affect the wellbeing of the staff and children.

The management will make the decision to close the nursery in the event of:

- The building is unusable through accidental or malicious damage
- Flooding
- The breakdown of the heating system
- When the building is unusable due to required maintenance work. Where possible we will endeavour to negotiate scheduled work to be carried out during times of closure
- When an outbreak of illness within Bell House Nursery requires closure in line with Health Protection Agency (HPA) and Ofsted guidelines
- When illness levels within the staff body mean it is impossible to maintain the correct ratios of suitable adults to children

If any of the above or a similar incident should happen we will telephone or email parents to ensure constant communication throughout the evacuation process. This will be done as soon as possible to give parents the opportunity to make alternative arrangements and we will keep parents informed of the situation on an hourly basis, either via a phone call, email or information posted on the website.

Poor Weather Conditions

In circumstances the Nursery Manager will discuss possible alterations to opening/closing times. Many of Bell House Nursery staff live outside of Godalming which will greatly impact the safe running of the nurseries should they be unable to get to work. We take the view that if we cannot guarantee the safety of the children, due to insufficient trained staff who know the nurseries routines and the children being left in their care, we will be forced to close the nursery. Should this difficult decision be made, parents will be given as much notice as possible.

- If snow falls heavily during the day we will contact parents requesting they collect their children early (at a time to be decided).
- Parents unable to collect early: these children will remain at the nursery with the members of staff who live within walking distance of the nursery until their usual collection time.

If snow falls overnight the nursery management will discuss feasibility of getting to work themselves, as they both live outside of Godalming. If they decide that it is not possible, the nursery will close and all parents will be contacted. If you wake up to snow or snow is forecast please check our website. Any closures made during the year will be re-fundable. We will only close the nursery if absolutely necessary. The staff will be

kept informed of the situation by receiving a phone call or a text from their room leader or management staff.

We will contact parents by email to ensure there is consistency of communication between the staff and the parents. We will also ask parents to check the website for more information regarding the nursery opening hours.

Reviewed by Clare Hayes and Tracy Cox

Reviewed in September 2016

Next Review Date September 2017